

The purpose of this document is to introduce STLCFL users to the lab's purchase policies.

## **Payment Policy**

Lab users must pay **before** receiving their materials, not afterwards.

## **Pricing Rates**

The rate covers true costs, with no markup, and applies to everyone. This applies to students, staff, faculty, companies, and members doing work.

## **Payment Methods**

Currently STLCFL is set up to accept Credit or Debit Cards.

## **Stocked Materials**

A small number of stocked materials including wood, plastic, vinyl, and 3D modeling material are available for purchase at STLCFL. Up-to-date pricing may be found on the [Equipment Section of the STLCFL website](#).

## **Miscellaneous Hardware**

Occasionally STLCFL will have some miscellaneous hardware. This is for people who need a couple nuts or bolts (etc). If you need fifty of something, you should really be buying it on your own (try [McMaster.com](http://McMaster.com)) and not taking advantage of this system.

## **Returns Policy**

Regarding users returning goods, the following general policies apply: If you want to return unused and undamaged stock materials (ex: a piece of acrylic), we accept the return. If you return a piece of acrylic or other stock because it was warped or otherwise defective, we assume the responsibility and accept the return. If it is returned damaged, we cannot accept the return. Regarding 3D Printed parts, all sales are final.