



Key Directions *and* Goals

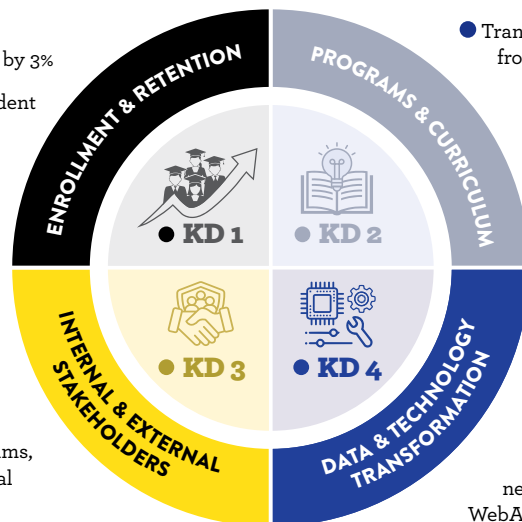
FY27 STRATEGIC PLAN TRACKING GUIDE

Key Directions and Goals

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The College's Strategic Plan is grounded in four key directions (KDs): Create Enrollment and Retention Improvements, Invest in Program and Curriculum Development, Improve Lewis and Clark's Internal and External Stakeholder Engagement, and Invest in Data and Technology Transformation. Each KD comprises a list of measurable aspirations, or goals, that will be led by interdepartmental mover teams charged with moving the college forward.

- Increase billable credit hours by 2%
- Increase full-time student retention by 3%
- ● Increase dual credit full-time student matriculation by 5% by Fall 2027
- ● Strengthen systems to support entry and persistence; develop new pathways and targeted incentives for prospective students
- ● Establish an undeniable presence across the district and strengthen relationships, awareness, and enrollment pathways
- Evaluate and develop short-term credentials, certificates, degree programs, or stackable options aligned to regional workforce trends and needs
- Increase equity and access to current modes of instruction and by additional modes of delivery
- ● Establish a unified workforce ecosystem model
- ● Develop workforce strategy aligned to workforce needs
- ● Cultivate a unified grant management strategy



- Improve culture across LC
- Increase team member, student and community engagement in culture building by 5%
- Develop and implement a comprehensive, data-informed framework to strengthen alumni donor engagement, enhance communication, and drive philanthropic investments aligned across all key directions
- Optimize Human Resources hiring, onboarding, and operational support by 20%
- Modernize workplace flexibility policy ensuring role equity and accountability
- Implement a team culture framework to strengthen team member connection, communication and collaboration
- Formally launch an IT Project Governance Committee and enforce a standardized project intake process to manage capacity tradeoffs transparently

- Transition the Data Governance Committee from a foundational setup into active institutional use; expand the institutional data dictionary and reporting consistency to accurately estimate labor requirements and technical risks
- Advance the Information Security program from standard compliance to a continuous, risk-based maturity model using the NIST CSF 2.0 framework for annual GLBA validation
- Remediate legacy vulnerabilities by migrating or retiring 11 unsupported server environments, phasing out legacy network home drives, and decommissioning WebAdvisor dependencies
- Finalize the technical implementation of CanyonGBS as the college's unified knowledge management system to preserve critical institutional intelligence
- Provide structured training, pilot secure-use cases, and deliver a long-term resource and personnel recommendation balancing innovation like AI with human oversight

- Partner with Human Resources to digitize more than 20 high-friction HR forms, minimizing manual data transcription errors and phasing out unsecured non-enterprise tools
- Complete a cost-benefit analysis and procurement evaluation for replacing Ellucian Recruit with an integrated solution in CanyonGBS, targeting significant recurring licensing savings
- Identify and systematically phase out unmanaged software platforms by scaling active campus adoption of the approved Microsoft 365 enterprise ecosystem
- Address single-person dependencies and frontline staffing constraints through robust standard operating procedures (SOPs), tactical contract staff augmentation, and managed services evaluations



LEARN MORE ABOUT OUR STRATEGIC PLANS BY VISITING:

<https://www.lc.edu/college-information/mission-vision-and-values/strategic-plan.html>