

Text Rental Check-In/Buyback FAQ's

- **When are rental textbooks to be checked-in?**
 - A. Rental books for the Fall 2020 semester are due to the bookstore by **Friday, December 18, 2020**.
- **Can I check-in my textbook early if I do not need it to complete the course or for the final exam?**
 - A. Yes
- **I do not live nearby; can I mail my rental check-in to the store?**
 - A. Yes, if you are not able to return them in person, you are responsible for mailing your rental materials to the store. Log into your textbook account on the bookstore website for a packing list to include when sending in your rental books. **Important** - We are unable to check-in your materials without this information. **If you are not able to obtain the packing list, include your patron ID, name, phone number and email address with your rental check-in.** Again, we are not able to check-in your rented materials with this information.

Mail to:

Lewis and Clark Community College Bookstore
ATTN: Bookstore
5800 Godfrey Road
Godfrey, IL 62035

- **I live nearby and would like to return my rental books in person; can I do that?**
 - A. Yes, please visit www.lcbookstore.com for store hours and updates.
- **I rented a book that I would like to keep; what should I do?**
 - A. You can convert a rental to a purchase in the store or online prior to the rental due date. To perform a “convert to purchase” on the bookstore website, select the person icon and then the rental tab, you will then have the option to check-in your book or pay the difference to exercise the “convert to purchase” option.
- **I bought a book that I do not need after I finish my course; will you buy it back?**
 - A. Book buybacks depend upon the need and is largely determined by the orders we receive from faculty for the upcoming semester. Bring your unwanted textbooks to the bookstore and we will scan them to see if we are able to buy them back. You must have a Lewis and Clark Community College Student ID for a book buyback.
- **I can't come to the store to do a book buyback; what are my options?**
 - A. Go to <https://www.bkstr.com/lclarkstore/sell-textbooks>. Click on the “sell your textbooks” link and you will be directed to our online book buyback site.